# Net Etiquette

## Community service management

Community tools are open to public and, consequently, their use is regulated by norms which protect forum life, "chatting" and personal sensitivity of the users.

Whoever joins the COESPU forum within the Carabinieri community must operate according to these rules.
The community is moderated by its administrators who also supervise the correctness of debate and the respect of good behavior.

If netiquette is not respected, moderators could:
• advise the user;
• modify the message covering inappropriate and offensive words with these symbols "********";
• suspend user's nickname (in serious cases, permanently); user can  apply for rehabilitation by mailing a request to redazioneweb@carabinieri.it;
• delete the message;
Users who don't agree with moderators' initiatives can ask for explanations to redazioneweb@carabinieri.it

These rules can be changed or integrated in time.

Messages which have not been discussed for a long time could be deleted.


## Behavior in the COESPU forum

In the COESPU forum it is not allowed to:
•  write personal insults or foster arguments;
•  offend institutions or religious people, whatever faith is professed;
•  criticize moderators and users violently, or incite to the lack of respect for these rules;
•  be provocative or polemic;
•  publish or ask for commercial software serial codes, links to "warez" sites or containing material in violation of copyrights, links to direct downloading from files sharing programmes, movies or links considered offensive for user's sensitivity, even sexually. This material will be immediately deleted by administrators;
•  discuss issues not related to the aims of COESPU Forum;
•  open discussions non inherent to the proposed themes;
•  mislead discussion;
•  send posts without sense, just to fill the blank space. Such topics will be immediately closed;
•  send identical messages about different topics;
•  send messages containing personal data of other users or third people;
•  conduct "wars of opinions" in the net: in case of private disputes, it is better to use private e-mail;
•  use the service for advertisement, for filing police reports or information;

It is advisable:
- to write concise messages, coherent with the topic, clear and comprehensive;
- not to go out of the topic;
- to be tolerant with those who make grammar or syntactic mistakes. The user should improve his writing skills to make himself more comprehensive.

**Chat behavior**

In the chat whoever can express himself freely, but with respect for common sense rules.
Racist or obscene expressions are strictly forbidden.
Moderators' opinions should be respected.

Not allowed voices:
- pornography, both in public and private areas;
- racism or invitation to violence, both in public and private areas;
- offences or threats, both in public and private areas;
- rude words, both in public and private areas;
- cyber sex, both in public and private areas;
- advertising, both in public and private areas;
- continuous repetitions in communication channel;
- politics.

Furthermore, it is not allowed:

- engulf users who don't want to be contacted with messages;
- send script that are evidently perceived as disturbing by other users;
- use capital letters o colored forms that could slow down the use by those who have a slow connection;
- include phone-numbers;
- use offensive, vulgar or rude nick names.